

Privacy Notice for Event Participants and Visitors

Muang Thai Insurance Public Company Limited highly respects the right to privacy and is aware of the responsibility for the collection, use and disclosure of personal data of event participants or visitors (hereinafter referred to as “you”), and therefore establishes this Privacy Notice for your acknowledgement of the details of personal data processing in compliance with the Personal Data Protection Act B.E. 2562 (2019) (PDPA) and other applicable laws.

1. Definitions

- 1.1 **"Company"** means Muang Thai Insurance Public Company Limited.
- 1.2 **"Event Participant"** means a participant in any event or activity organized by Muang Thai Insurance Public Company Limited.
- 1.3 **"Visitor"** means any person who contacts Muang Thai Insurance Public Company Limited.
- 1.4 **"Personal Data Protection Laws"** means the Personal Data Protection Act B.E. 2562 (2019) (PDPA) and any relevant secondary legislation, including any laws to be amended in the future.
- 1.5 **"Committee"** means the Personal Data Protection Committee.
- 1.6 **"Personal Data"** means any information in relation to a person, which enables the identification of such person, whether directly or indirectly, but not including the information of the deceased person in particular, in accordance with the personal data protection laws.
- 1.7 **"Sensitive Personal Data"** means the information as defined in Section 26 of the Personal Data Protection Act B.E. 2562 (2019) which include racial or ethnic origin, political opinions, religious or philosophical beliefs, sexual orientation, criminal record, health data, disability, trade union membership, genetic data, biometric data, or any other information that affects the data subject in accordance with the Personal Data Protection Committee's announcement, including any other future amended announcement.
- 1.8 **"Processing"** means any operation performed on personal data, whether or not by automated means, such as collection, recording, organizing, storage, adaptation or alteration, retrieval, consultation, use, disclosure by transmission, dissemination or otherwise making available, alignment or combination, restriction, erasure or destruction or modifying your personal data by any means.

2. Personal Data to be Collected by the Company

The Company shall process personal data, including sensitive personal data as follows:

2.1 General Personal Data

2.1.1 When you participate in any activities of the Company, such as corporate public relations activities, social and environmental activities, sales promotion activities, etc, whether such activities are organized by the Company, or by persons hired by the Company, or jointly organized by the Company, the Company will collect your personal data when you participate in the Company's activities or enter the Company's area. The Company will collect the following personal data:

- Information for registration, participation in activities and interviews such as name, surname, age, date of birth, gender, sexual orientation, blood type, health data, health questions, family status, number of children, education level, occupation, address, job description, business type, department, job title/position, photo/motion picture, financial information (salary, income, expenses), contact number, email address, online chat, social media information, ID Card, driver's license and passport information, biographical information, hobbies;
- Images and sounds, both images and motion pictures, including live broadcasts through online applications and television (recording photos and videos at seminars/press conferences or any other activities at the Company's venue);
- Activities or events in which you participated in the past or you registered for;
- Information of the Company's award recipient for tax-related process.

2.2.2 When you are an ordinary person who enters the Company's area, the Company will collect your personal data as follows:

- When you enter the Company's area, we may collect your photo by CCTV cameras. The Company does not collect audio data through CCTV cameras, but there will be the signboards being placed for your acknowledgement that CCTV cameras are installed in the area;
- Visitor records
 - 1) Personal data collected by the Company such as name, surname, phone number, email address, ID card information or other similar evidence;
 - 2) When you want to enter the Company's area by vehicle, the Company will record the vehicle registration number.

- When you use the Company's Wi-Fi service, you must register for the service. The Company will collect your personal data, for example, name, surname, phone number, email and ID card information to provide Wi-Fi service for you.

2.2 Sensitive Personal Data

The Company may need to collect and process sensitive personal data as required by the Personal Data Protection laws for the purposes stated in this Privacy Notice, for example:

- Health data, such as food allergy information and illness;

Where necessary, the Company will process your sensitive personal data with your explicit consent or for other purposes as required by laws. The Company will make its best efforts to provide adequate security measures to protect your sensitive personal data.

3. How the Company Collects your Personal Data

The Company may collect your personal data by the following means:

- When you submit personal data to the Company for participating in marketing activities, contests, lucky draw, events or competitions held by or on behalf of the Company and/or the Company personnel and business partners;
- When the Company obtains your personal data from the third party, including but not limited to the data from public sources, private sources or commercial sources, websites, social media platforms, data providers, medical information providers, health care facilities, hospitals, doctors, other public health professionals, other insurers, associations or confederations of business involved with the products you have purchased or the services you have used, the application form for the products you have purchased or the services you have used, warranty of the products you have purchased, complaints about products you have purchased and/or services you have used, collectively referred to as **"Third Party Sources"**;
- When the Company obtains your personal data from third party for the purpose of complying with the laws and for regulatory purposes, as well as other legitimate purposes, for example, the Company may obtain your personal data from the Office of Insurance Commission (OIC);
- When you enter the Company's area, we may collect your photo by CCTV cameras. The Company does not collect audio data through CCTV cameras, but there will be the signboards being placed for your acknowledgement that CCTV cameras are installed for life and property's safety purpose.

4. Purpose and Lawful Basis for Processing your Personal Data

The Company processes your personal data for the following purposes and lawful basis:

| Lawful Basis | Use of Personal Data |
|--|--|
| 1. Contract | It is necessary to fulfill the contract which you are a counterparty, or proceed your request prior to entering into such contract. |
| 2. Legal Obligation | For compliance with the laws or supervisory authorities, for example, the Office of Insurance Commission (OIC), the Anti-Money Laundering Office (AMLO), the Securities and Exchange Commission (SEC) as well as other government agencies. |
| 3. Legitimate Interest | It is necessary for compliance with the legislation for legitimate interest. |
| 4. Public Task | It is necessary for the fulfillment of the Company's duty for public interest. |
| 5. Vital Interest | For the prevention or suppression of danger to life, body or health of individuals. |
| 6. Historical Document, Research or Statistics | For the purpose of conducting research or collecting statistics with appropriate security measures in order to protect your rights and freedom. |
| 7. Consent | Your specific consent shall be requested in the event the purpose of processing your personal data is not stated above or specified in the table below. The Company shall process your personal data according to such specified and particular purpose. In case of sensitive personal data, it shall be processed only for the purposes permitted by laws, or with your given explicit consent. |

| Purposes | Lawful basis |
|---|--------------|
| (A) For processing your request before entering into a contract or performing under a contract to which you are a party to the Company, for example, when you participate in the Company's activities or when you contact the Company for any transactions. | ● Contract |
| (B) For publicizing social and environmental activities to promote the Company's corporate image. | ● Consent |

| Purposes | Lawful basis |
|--|-----------------------|
| (C) For advertising and publicizing the Company's activities and products. | ● Consent |
| (D) For publicizing contact channels for inquiries about the Company's products. | ● Consent |
| (E) For inquiring about information and processing it for the Company's activities. | ● Consent |
| (F) For legitimate interest of the Company or of other persons, for example: (1) For the Company's management of data analysis to develop and improve products and services to meet the needs of target audience. (2) For controlling access to buildings, indoor areas and the internet for security and safety, crime prevention and for evidence in the investigation of both the Company's internal measures and actions taken by government agencies or other organizations related to legal processes. | ● Legitimate Interest |
| (G) For prevention and suppression of danger to life or health of you or other people, such as emergency contact and control of communicable diseases. | ● Legitimate Interest |
| (H) For compliance with the laws, such as complying with the provisions of laws, regulations, and orders of legal authorities. | ● Legal Obligation |
| (I) For the Company's performance of duties in carrying out missions in the public interest or performing duties in the exercise of delegated state authority. | ● Public Task |

Unless otherwise permitted by applicable laws, regulations and the Personal Data Protection Act, the Company shall notify and request for your consent in the event the Company wishes to use your personal data for any purposes other than those specified in, or directly related to this Privacy Notice.

5. Disclosure of your Personal Data

In carrying out the aforementioned purposes, the Company may disclose your personal data to the individuals listed below. The Company shall take any necessary actions to protect your personal data in accordance with the personal data protection laws;

5.1 The Company discloses and shares your personal data with:

- (1) Other individuals and legal entities that are not part of the Company's group of companies ("Others") to achieve the purposes for which the personal data is collected and processed as set out in this Privacy Notice, for example, relevant service providers (CCTV camera providers, event organizers, technology service providers (cloud and blockchain systems, SMS service providers, data analytics services), software and IT service providers, auditors, government agencies, and other persons necessary to enable the Company to carry out the purposes for which the personal data is collected and processed as set out in this Privacy Notice.
- (2) The media or press or marketing agencies/PR agencies, and the Company's business partners and alliances

5.2 The Company requires the others who obtain the personal data must take appropriate measures to protect your data and process such personal data only as necessary and shall prevent the unauthorized use or disclosure of personal data.

6. Sending or Transferring Personal Data to Foreign Countries

6.1 The Company may send or transfer your personal data to affiliate or other persons in foreign countries as deemed necessary to fulfill the contract to which you are a counterparty, or to fulfill the contract between the Company and other persons or juristic persons for your benefit, or to process your request prior to entering into a contract, or to prevent or suppress danger to life, body, or health of you or anyone else, in order to comply with the laws, or fulfill a duty for public interest;

6.2 The Company may store your personal data on servers or cloud system provided by third party, and may use third-party programs or applications in the form of software and platform services to process your personal data. Such third party are required to take appropriate security measures of data processing, and irrelevant persons are not allowed to access the personal data;

6.3 In the event of transferring your personal data to foreign countries, the Company shall comply with the personal data protection laws and take appropriate measures to ensure that your personal data is protected, and that you can exercise your legal rights in relation to your personal data. The Company requires that those who receive your personal data shall take appropriate measures to

protect your data and process such data only as necessary, and prevent other persons from using or disclosing your personal data without authorization.

7. Retention of Personal Data

- 7.1 The Company shall retain your personal data for no longer than is necessary for the purpose of each type of personal data, unless allowed by the laws for a longer retention period. In the event of being unable to specify the retention period of personal data, the Company shall retain the personal data in accordance with the standard retention period (e.g. the maximum legal age of 10 years);
- 7.2 In case of the data recorded by CCTV cameras, the Company shall retain the data as follows:
- Under normal circumstances, your personal data may be stored for up to 30 days.
 - The Company shall securely erase such personal data upon achieving the purpose for which it was processed.
- 7.3 The Company has set up a monitoring system for the erasure or destruction of personal data, after the expiration of the retention period, or which is not related to, or not required by the purpose of collecting such personal data;
- 7.4 In the event the Company uses your personal data with your given consent, we shall process your personal data until you notify us of your consent withdrawal, and your request has been completed. However, your personal data shall be kept only as necessary for a record of your consent withdrawal in order for the Company to respond to your request in the future.

8. Security Measures for Personal Data

- 8.1 The security of your personal data is of great importance to the Company. We have adopted technical security standard and appropriate management to protect personal data from loss, unauthorized access, use or disclosure, misuse, modification and destruction, using security technology and procedures such as encryption and access restriction, to ensure that only authorized persons are accessible to your personal data and those are trained and well aware of the importance of personal data protection;
- 8.2 The Company shall take appropriate security measures to prevent loss, access, use, change, modification, disclosure of personal data from persons who do not have the right or responsibility in connection with such personal data, and such measures shall be reviewed as needed, or as required by technological changes to ensure the most efficient data security.

9. Your Rights to Personal Data

You have the rights to your personal data as follows:

- 9.1 Withdrawing your consent to the processing of your personal data;
- 9.2 Requesting to view and copy your personal data, or disclose the source of your personal data;
- 9.3 Sending or transferring personal data in an electronic form as prescribed by the personal data protection laws to another data controller;
- 9.4 Objecting the collection, use or disclosure of your personal data;
- 9.5 Erasing, destroying or make your personal data anonymized;
- 9.6 Suspending the use of your personal data;
- 9.7 Rectifying your personal data to be accurate, up-to-date, complete and not misleading;
- 9.8 Lodging a complaint to the Personal Data Protection Committee in the event the Company or the data processor, including their employees or contractors, breaches or fails to comply with the personal data protection laws.

The Company shall consider and notify you of the result of your request for exercising the rights shortly within 30 (thirty) days from the date the Company receives such request. The aforementioned rights are in accordance with the personal data protection laws.

Event participants and visitors can exercise their rights, to the extent permitted by applicable laws and regulations, by **clicking here or visiting www.muangthaiinsurance.com**. (The rights can be exercised when the personal data protection laws are enforceable to the data controller.) The Company may have the right to charge reasonable expenses for processing the requests for exercising such rights.

10. Use of Cookies

The Company uses cookies to collect personal data as defined in **Cookies Policy**.

11. Request for Consent and Possible Consequences of Consent Withdrawal

- 11.1 In the event the Company collects and processes your personal data with your given consent, you have the right to withdraw your consent given to us at any time. However, this consent withdrawal shall not affect the collection, use, disclosure or processing of the personal data that you have already given your consent to us;
- 11.2 In the event you withdraw your given consent, or refuse to provide certain data, it may cause the Company's inability to process to achieve some or all purposes as specified in this Privacy Notice;

11.3 In the event you have not reached 20 years old, or have not reached majority by marriage, you are required to inform the Company of the details of the user of parental power in order for the Company to request for his/her consent.

12. Amendment to this Privacy Notice

This Privacy Notice is subject to change as appropriate and changing circumstances. If there is a material change in this Privacy Notice, the Company shall notify you of the amendment, update or change in the policy. You can check this Privacy Notice at www.muangthaiinsurance.com.

13. Contact Channels

If you have any questions about any part of the Content, please contact us or need more information about the Company's practices regarding the protection of your personal data, or if you would like to exercise your rights in relation to your personal data. Please contact the company at:

Name: Data Protection Officer (DPO)

Address: Muang Thai Insurance Public Company Limited, 252 Rachadaphisek Road, Huaykwang, Bangkok 10310

Telephone: 0 2665 4000, 0 2290 3333 (Business hours: 8.30 - 17.00 hrs.)

E-mail: dpo@muangthaiinsurance.com